

Retention and Progress Report

Retention rate is calculated based on:

1. Unexpected termination of an ongoing course for reasons related to teaching, academic management and general customer satisfaction.
2. Non-renewal of a continuing course (i.e. General English) due to unsatisfactory service received.

Students sometimes may have no choice but to withdraw from their study due to reasons such as relocation, new work schedules or lack of funding. These are excluded from the retention data.

Achievement rate is calculated based on:

1. Student successfully completing a course of study with satisfactory end of term result.
2. Where student is studying in a continuous enrolment course without an end of term exam, the achievement data is based on satisfactory progression made on the monthly tutorial, continual assessment and learner profiles.

English Courses

	2011	2012	2013	2014
Students enrolled	154	168	206	456
Retention	88%	96%	98%	95%
Achievement	85%	92%	95%	96%

Business and Accounting Courses

	2012	2013	2014
Students enrolled	128	115	30
Retention	92%	86%	n/a – due to no Business and Accounting Courses were offered as of June 2014

Achievement rate for Business & Accounting courses:

	2012	2013	2014
	Percentage	Percentage	Percentage
ACCA			
Internal Results	65%	64%	62%
External results	63%	65%	58%
National average	46%	49%	42%
ABE			
Internal Results	75%	76%	72%
External results	78%	73%	75%
National average	N/A		